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Department of Health Care Services (DHCS),
Family Planning Stakeholder Meeting
Meeting Minutes
January 28, 2019

1. Welcome and Introductions:

Kayla Prusia, Stakeholder Liaison, Office of Family Planning (OFP) welcomed all in attendance, including those on the webinar.

2. DHCS Updates:

**A. Family Planning, Access, Care and Treatment (Family PACT)
Program Annual Report FY 16/17**

Kayla Prusia (OFP) provided an update on the Family PACT Annual Report for Fiscal Year (FY) 2016-17. The expected release of the Family PACT FY 2016-17 Annual Report is Quarter (Q) 1 2020.

B. Provider Enrollment Policy

Christina Moreno (OFP) provided an update on the Family PACT Program Provider Enrollment. OFP will release an updated Provider Enrollment policy in Q1 2020. The updated policy will include the expectations of enrolled Family PACT providers and suitability criteria for enrollment into the Family PACT Program.

The updated Provider Enrollment policy will replace the current Provider Enrollment and Provider Responsibility sections in the [Family PACT Policies, Procedures and Billing Instructions \(PPBI\) Manual](#). OFP will publish the *Draft* policy for public comment. OFP is open to in-person and/or webinar meeting to answer questions regarding the updated policy once it is released for public comment. The release of the *Draft* policy for public comment will be announced via email.

C. New Stakeholder Email Address

Kayla Prusia (OFP) shared that OFP has created a new email box for all Stakeholder related inquiries (OFPStakeholder@dhcs.ca.gov). Moving forward, Stakeholders should use this email address to communicate with OFP.

D. Provider Application and Validation Enrollment (PAVE) Update

Kayla Prusia (OFP) provided an update on PAVE. Family PACT provider enrollment will be going into PAVE, the system used by DHCS' Provider Enrollment Division (PED) for Medi-Cal provider enrollment. This will streamline the Medi-Cal and Family PACT enrollment process. Family PACT provider orientations and trainings will continue to be required as outlined in the PBBI. Licensed community clinics will be able to use PAVE to enroll in Family PACT once they are transitioned into PAVE by Medi-Cal. More information will be shared with the Family PACT Program provider community as it becomes available.

E. California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS) Update

Christina Moreno (OFP) provided an update on the CalHEERS 24-month roadmap. The 2021 initiatives draft suggests targeted release for Family PACT program to begin implementation post 2022. The CalHEERS system will not replace the in-person enrollment for Family PACT clients, it will present an additional option for clients to enroll and help identify other programs potential applicants may be eligible for. More information is available at [AB 1296 & Eligibility Expansion Stakeholder Workgroup](#). OFP will share additional information as it becomes available.

F. Additional Screening of Family PACT Provider Applicants in Certain Counties

Kayla Prusia (OFP) provided an update on the ***Additional Screening of Family PACT Provider Applicants in Certain Counties*** bulletin dated December 26, 2019. Due to the potential risk of fraud, waste, and abuse, new Family PACT Program provider applicants or those seeking a change of address will be subject to additional enrollment screening requirements in Los Angeles, Orange, Riverside, and San Bernardino counties. More information regarding this designation can be found in the [Medi-Cal NewsFlash: Additional Screening of Family PACT Provider Applicants in Certain Counties](#).

G. Expedited Partner Therapy

Christina Moreno (OFP) provided an update on the coverage of expedited partner therapy for the prevention of sexually transmitted infection reinfections under Family PACT and Medi-Cal programs. For additional information on the policy, please see the [Medi-Cal: Medi-Cal Update - Clinics and Hospitals | January 2020 | Bulletin 544](#) and [Medi-Cal: Family PACT Update | January 2020 | Bulletin 148](#).

H. Proposition 56 Supplemental Payments

Christina Moreno (OFP) provided an update on the Proposition 56 supplemental payments related to family planning. The Prop 56 supplemental payments will continue for Family PACT through December 2021; no action is needed by providers.

The Prop 56 supplemental payments for certain family planning services under the Medi-Cal Program, Fee-For-Service program has received federal approval. Medi-Cal Managed Care is still pending federal approval. Managed Care released the *Draft* All Plan Letter for public comment and comments received are undergoing the internal review. The APL is expected to be released in February 2020. For Fee-For-Service, DHCS is working on an Erroneous Payment Correction (EPC) for claims retroactive to July 1, 2019.

3. Stakeholder Updates:

- A.** Jon Minken (Hologic): Launched Aptima® for the emerging Sexually Transmitted Infections (STI) threat. The CMS code went into effect January 2020.
- B.** Heike Thiel de Bocanegra (Stakeholder): Currently working with a Refugee Women Network in the Sacramento area. If anyone is interested in refugee and reproductive health, she encouraged others to join.
- C.** Kelly Wright (Stakeholder): ACOG issued the updated practice bulletin regarding Solosec, the only medicine used to treat bacterial vaginosis.
- D.** Sally Rafie (Stakeholder): Currently, there are 550 pharmacists that have been working on increasing access in rural areas. Over the past several months, pharmacists have been able to enroll as an Ordering, Referring, and Prescribing (ORP) provider to bill Medi-Cal Fee-for-service; pharmacists will be able to bill Managed Care soon. More information on birth control pharmacies can be found at:
<https://www.birthcontrolpharmacies.com/>

Questions:

- A.** Attendees asked if pharmacies can enroll clients into Family PACT.
Response: No, pharmacies can serve established Family PACT clients.
- B.** Attendees asked if there have been updates made to the Client Eligibility Certification (CEC) form.
Response: OFP advised changes to the CEC form will come at a later date.

4. DHCS Comprehensive Quality Strategy presentation

Mariel Miguelino (OFP) provided an update on the DHCS' Comprehensive Quality Strategy report, giving an overview of the Department's four (4) goals: 1) Improve health outcomes; 2) improve health quality; 3) address social determinants of health; and 4) improve data quality and reporting, along with OFP's quality improvement objectives:

- A. Improve chlamydia screening strategies in Medi-Cal family planning programs by:
 - i. Increasing the chlamydia screening rate in women 24 years and younger by 10% for private and public providers.
 - ii. Decreasing chlamydia screening rates in women 25 years and older to no more than 50%.
- B. Increase the number of Family PACT providers capable of providing Long Acting Reversible Contraceptives (LARCs) to increase access to LARCs by:
 - i. 10% increase in number of providers who are trained to provide LARCs.

In an effort to continue to increase access to LARCs, OFP will be partnering with Medi-Cal Managed Care on future OFP Sponsored Long Acting Reversible Contraception trainings. Enrolled Medi-Cal providers in good standing are eligible to attend a LARC training.

5. California Health and Human Services Open Data Portal presentation

Angelica Perez (OFP) provided an update on the CHHS Open Data Portal. OFP is committed to providing more up to date data. Current provider information comes from claims data, while client information comes from Health Access Programs eligibility system data. Attendees expressed that they find the data and information within the Annual Reports helpful. Attendees also expressed interest in additional data.

6. Family PACT Website

Kayla Prusia (OFP) provided an update on the [Family PACT website](#) redesign.

7. Next Meeting:

The next date for the Family Planning Stakeholder meeting will be posted on the [DHCS Family Planning Stakeholder Meeting](#) website. OFP will send an announcement once the date has been set.